

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 10/29/2017 and 11/4/2017

Total Submitted:	346
Pending -> In Progress	323
In Progress	23

#### Of Applications Submitted between 10/29/2017 and 11/4/2017, Status as of 11/4/2017 is:

In Progress:	346
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### Section 2) Status Changes between 10/29/2017 and 11/4/2017 on Applications Submitted before 10/29/2017

In Progress:	79
Incomplete -> In Progress	75
Exception -> In Progress	4
Incomplete:	123
In Progress -> Incomplete	123
Denied:	199
In Progress -> Denied	4
Incomplete -> Denied	195
Exception:	31
In Progress -> Exception	31
Approved:	91
In Progress -> Approved	90
Incomplete -> Approved	1
Active:	153
In Progress -> Active	37
Approved -> Active	116
Closed:	2
Active -> Closed	2

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/4/2017

Total Submitted:	10,410
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#### Of All Applications, Status as of 11/4/2017 is:

In Progress:	6,227
Incomplete:	1,375
Expired:	9
Denied:	286
Exception:	145
Approved:	214
Active:	2,151
Closed:	3

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 11/12/2017 and 11/18/2017

Total Submitted:	341
Pending -> In Progress	319
In Progress	22

#### Of Applications Submitted between 11/12/2017 and 11/18/2017, Status as of 11/18/2017 is:

In Progress:	341
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### Section 2) Status Changes between 11/12/2017 and 11/18/2017 on Applications Submitted before 11/12/2017

In Progress:	115
Incomplete -> In Progress	99
Exception -> In Progress	16
Incomplete:	98
In Progress -> Incomplete	98
Denied:	89
In Progress -> Denied	89
Exception:	23
In Progress -> Exception	22
Incomplete -> Exception	1
Approved:	139
In Progress -> Approved	138
Incomplete -> Approved	1
Active:	208
In Progress -> Active	61
Approved -> Active	147
Closed:	4
Approved -> Closed	1
Active -> Closed	3

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/18/2017

Total Submitted:	10962
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#### Of All Applications, Status as of 11/18/2017 is:

In Progress:	6052
Incomplete:	1498
Expired:	9
Denied:	402
Exception:	162
Approved:	353
Active:	2477
Closed:	9

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 11/19/2017 and 11/25/2017

Total Submitted: *	304
Pending -> In Progress	294
In Progress	10

### Of Applications Submitted between 11/19/2017 and 11/25/2017, Status as of 11/25/2017

In Progress:	304
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### Section 2) Status Changes between 11/19/2017 and 11/25/2017 on Applications Submitted before 11/19/2017

In Progress:	58
Incomplete -> In Progress	53
Exception -> In Progress	5
Incomplete:	47
In Progress -> Incomplete	47
Denied:	657
In Progress -> Denied	86
Incomplete -> Denied	571
Exception:	3
In Progress -> Exception	3
Approved:	85
In Progress -> Approved	84
Incomplete -> Approved	1
Active:	163
In Progress -> Active	31
Approved -> Active	132

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/25/2017

Total Submitted: *	11334
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### Of All Applications, Status as of 11/25/2017 is:

In Progress:	6163
Incomplete:	920
Expired:	9
Denied:	1059
Exception:	160
Approved:	306
Active:	2640
Closed:	9
Transfer for Data Cleanup: **	68

\* Count of Submitted Applications includes those updated from Pending to In Progress by

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 12/10/2017 and 12/16/2017

Total Submitted: *	344
Pending -> In Progress	323
In Progress	21

#### Of Applications Submitted between 12/10/2017 and 12/16/2017, Status as of 12/16/2017 is:

In Progress:	343
Active:	1

### Section 2) Status Changes between 12/10/2017 and 12/16/2017 on Applications Submitted before 12/10/2017

In Progress:	54
Incomplete -> In Progress	53
Exception -> In Progress	1
Incomplete:	190
In Progress -> Incomplete	189
Exception -> Incomplete	1
Denied:	269
In Progress -> Denied	148
Incomplete -> Denied	119
Exception -> Denied	2
Exception:	4
In Progress -> Exception	4
Approved:	462
In Progress -> Approved	456
Incomplete -> Approved	5
Exception -> Approved	1
Active:	408
In Progress -> Active	199
Approved -> Active	209
Closed:	1
Active -> Closed	1

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 12/16/2017

Total Submitted: *	12476
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#### Of All Applications, Status as of 12/16/2017 is:

In Progress:	5019
Incomplete:	579
Expired:	11
Denied:	2155
Exception:	151
Approved:	889
Active:	3590
Closed:	12
Transfer for Data Cleanup: **	70

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 12/31/2017 and 1/6/2018

Total Submitted: *	192
Pending -> In Progress	171
In Progress	21

#### Of Applications Submitted between 12/31/2017 and 1/6/2018, Status as of 1/6/2018 is:

In Progress:	191
Approved:	1

### Section 2) Status Changes between 12/31/2017 and 1/6/2018 on Applications Submitted before 12/31/2017

In Progress:	29
Incomplete -> In Progress	27
Exception -> In Progress	2
Incomplete:	77
In Progress -> Incomplete	75
Exception -> Incomplete	2
Denied:	188
In Progress -> Denied	32
Incomplete -> Denied	154
Exception -> Denied	2
Exception:	10
In Progress -> Exception	10
Approved:	140
In Progress -> Approved	128
Incomplete -> Approved	8
Exception -> Approved	4
Active:	365
In Progress -> Active	42
Incomplete -> Active	9
Exception -> Active	2
Approved -> Active	312
Closed:	2
Active -> Closed	2

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/6/2018

Total Submitted: *	13202
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#### Of All Applications, Status as of 1/6/2018 is:

In Progress:	4676
Incomplete:	369
Expired:	11
Denied:	2652
Exception:	69
Approved:	518
Active:	4814
Closed:	20
Transfer for Data Cleanup: **	73

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 1/7/2018 and 1/13/2018

Total Submitted: *	175
Pending -> In Progress	158
In Progress	17

#### Of Applications Submitted between 1/7/2018 and 1/13/2018, Status as of 1/13/2018 is:

In Progress:	168
Incomplete:	5
Active:	2

### Section 2) Status Changes between 1/7/2018 and 1/13/2018 on Applications Submitted before 1/7/2018

In Progress:	46
Incomplete -> In Progress	31
Exception -> In Progress	15
Incomplete:	182
In Progress -> Incomplete	182
Denied:	295
In Progress -> Denied	152
Incomplete -> Denied	139
Exception -> Denied	4
Exception:	28
In Progress -> Exception	28
Approved:	312
In Progress -> Approved	306
Incomplete -> Approved	3
Exception -> Approved	3
Active:	381
In Progress -> Active	151
Incomplete -> Active	2
Exception -> Active	1
Approved -> Active	227
Closed:	1
Active -> Closed	1

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/13/2018

Total Submitted: *	13377
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#### Of All Applications, Status as of 1/13/2018 is:

In Progress:	4071
Incomplete:	381
Expired:	11
Denied:	2947
Exception:	74
Approved:	603
Active:	5196
Closed:	21
Transfer for Data Cleanup: **	73

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 1/14/2018 and 1/20/2018

Total Submitted: *	187
Pending -> In Progress	169
In Progress	18

#### Of Applications Submitted between 1/14/2018 and 1/20/2018, Status as of

In Progress:	182
Incomplete:	3
Approved:	1
Active:	1

### Section 2) Status Changes between 1/14/2018 and 1/20/2018 on Applications Submitted before 1/14/2018

In Progress:	24
Incomplete -> In Progress	13
Exception -> In Progress	11
Incomplete:	164
In Progress -> Incomplete	163
Exception -> Incomplete	1
Denied:	313
In Progress -> Denied	122
Incomplete -> Denied	186
Exception -> Denied	5
Exception:	24
In Progress -> Exception	24
Approved:	265
In Progress -> Approved	259
Incomplete -> Approved	2
Exception -> Approved	4
Active:	276
In Progress -> Active	93
Incomplete -> Active	1
Exception -> Active	1
Approved -> Active	181
Closed:	2
Active -> Closed	2
Transfer for Data Cleanup: **	2
In Progress -> Transfer for Data Cleanup **	2

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/20/2018

Total Submitted: *	13,564
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#### Of All Applications, Status as of 1/20/2018 is:

In Progress:	3,614
Incomplete:	346
Expired:	11
Denied:	3,260
Exception:	76
Approved:	688
Active:	5,471
Closed:	23
Transfer for Data Cleanup: **	75

\* Count of Submitted Applications includes those updated from Pending to

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 1/21/2018 and 1/27/2018

Total Submitted: *	235
Pending -> In Progress	203
In Progress	32

#### Of Applications Submitted between 1/21/2018 and 1/27/2018, Status as of 1/27/2018 is:

In Progress:	227
Incomplete:	6
Denied:	1
Active:	1

### Section 2) Status Changes between 1/21/2018 and 1/27/2018 on Applications Submitted before 1/21/2018

In Progress:	22
Incomplete -> In Progress	19
Exception -> In Progress	3
Incomplete:	317
In Progress -> Incomplete	313
Exception -> Incomplete	4
Denied:	276
In Progress -> Denied	164
Incomplete -> Denied	108
Exception -> Denied	4
Exception:	32
In Progress -> Exception	32
Approved:	375
In Progress -> Approved	357
Incomplete -> Approved	6
Exception -> Approved	12
Active:	457
In Progress -> Active	130
Incomplete -> Active	3
Exception -> Active	1
Approved -> Active	323
Closed:	4
Active -> Closed	4

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/27/2018

Total Submitted: *	13799
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#### Of All Applications, Status as of 1/27/2018 is:

In Progress:	2867
Incomplete:	533
Expired:	11
Denied:	3537
Exception:	84
Approved:	740
Active:	5925
Closed:	27
Transfer for Data Cleanup: **	75

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current

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## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 1/28/2018 and 2/3/2018

Total Submitted: *	352
Pending -> In Progress	312
In Progress	40

#### Of Applications Submitted between 1/28/2018 and 2/3/2018, Status as of 2/3/2018 is:

In Progress:	336
Incomplete:	8
Denied:	2
Approved:	1
Active:	5

### Section 2) Status Changes between 1/28/2018 and 2/3/2018 on Applications Submitted before

In Progress:	33
Incomplete -> In Progress	25
Exception -> In Progress	8
Incomplete:	321
In Progress -> Incomplete	319
Exception -> Incomplete	2
Denied:	128
In Progress -> Denied	81
Incomplete -> Denied	45
Exception -> Denied	2
Exception:	60
In Progress -> Exception	60
Approved:	306
In Progress -> Approved	286
Incomplete -> Approved	6
Exception -> Approved	14
Active:	350
In Progress -> Active	96
Incomplete -> Active	4
Exception -> Active	5
Approved -> Active	245
Active with a Recertify or COCA:	5
Active -> Active with a Recertify or COCA	5
Closed:	3
Active -> Closed	3

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/3/2018

Total Submitted: *	14,151
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#### Of All Applications, Status as of 2/3/2018 is:

In Progress:	2,394
Incomplete:	782
Expired:	11
Denied:	3,667
Exception:	113
Approved:	802
Active:	6,272
Active with a Recertify or COCA:	5
Closed:	30
Transfer for Data Cleanup: **	75

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 2/4/2018 and 2/10/2018

Total Submitted: *	236
Pending -> In Progress	194
In Progress	42

#### Of Applications Submitted between 2/4/2018 and 2/10/2018, Status as of 2/10/2018 is:

In Progress:	234
Incomplete:	1
Approved:	1

### Section 2) Status Changes between 2/4/2018 and 2/10/2018 on Applications Submitted before 2/4/2018

In Progress:	83
Incomplete -> In Progress	77
Exception -> In Progress	6
Incomplete:	176
In Progress -> Incomplete	175
Exception -> Incomplete	1
Denied:	147
In Progress -> Denied	39
Incomplete -> Denied	103
Exception -> Denied	5
Exception:	35
In Progress -> Exception	35
Approved:	169
In Progress -> Approved	147
Incomplete -> Approved	11
Exception -> Approved	11
Active:	373
In Progress -> Active	48
Incomplete -> Active	4
Exception -> Active	3
Approved -> Active	318
Active with a Recertify or COCA:	16
Active -> Active with a Recertify or COCA	16
Closed:	3
Approved -> Closed	1
Active -> Closed	2
Transfer for Data Cleanup: **	9
In Progress -> Transfer for Data Cleanup **	9

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/10/2018

Total Submitted: *	14387
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#### Of All Applications, Status as of 2/10/2018 is:

In Progress:	2258
Incomplete:	764
Expired:	11
Denied:	3,814
Exception:	122
Approved:	653
Active:	6,627
Active with a Recertify or COCA:	21
Closed:	33
Transfer for Data Cleanup: **	84

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

# Applications Submitted and Reviewed Report

## Section 1) Activity on Applications Submitted between 2/11/2018 and 2/17/2018

Total Submitted: *	327
Pending -> In Progress	281
In Progress	46

### Of Applications Submitted between 2/11/2018 and 2/17/2018, Status as of 2/17/2018 is:

In Progress:	310
Incomplete:	7
Denied:	1
Exception:	3
Approved:	4
Active:	2

## Section 2) Status Changes between 2/11/2018 and 2/17/2018 on Applications Submitted before 2/11/2018

In Progress:	89
Incomplete -> In Progress	70
Exception -> In Progress	19
Incomplete:	248
In Progress -> Incomplete	235
Exception -> Incomplete	13
Denied:	311
In Progress -> Denied	58
Incomplete -> Denied	237
Exception -> Denied	16
Exception:	33
In Progress -> Exception	27
Incomplete -> Exception	6
Approved:	213
In Progress -> Approved	186
Incomplete -> Approved	16
Exception -> Approved	11
Active:	372
In Progress -> Active	74
Incomplete -> Active	4
Exception -> Active	3
Approved -> Active	291
Active with a Recertify or COCA:	8
Active -> Active with a Recertify or COCA	8
Closed:	1
Active -> Closed	1
Transfer for Data Cleanup: **	3
Expired -> Transfer for Data Cleanup **	2
Exception -> Transfer for Data Cleanup **	1

## Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/17/2018

Total Submitted: *	14,714
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### Of All Applications, Status as of 2/17/2018 is:

In Progress:	2,077
Incomplete:	686
Expired:	9
Denied:	4,125
Exception:	95
Approved:	579
Active:	6,992
Active with a Recertify or COCA:	29
Closed:	34
Transfer for Data Cleanup: **	88

### Of Applications with Approved or Active Status as of 2/17/2018, Selected Programs are:

SENIOR CITIZEN'S DISC:	62
SENIOR CITIZEN'S DISC + LONG STD PA:	64
SENIOR CITIZEN'S DISC + STD PA:	158
TAP:	6,617
TYPICAL STD BILL + LONG STD PA:	491
WRBCC:	208

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

## Applications Submitted and Reviewed Report

### Section 1) Activity on Applications Submitted between 2/18/2018 and 2/24/2018

Total Submitted: *	266
Pending -> In Progress	239
In Progress	27

#### Of Applications Submitted between 2/18/2018 and 2/24/2018, Status as of 2/24/2018 is:

In Progress:	262
Exception:	3
Approved:	1

### Section 2) Status Changes between 2/18/2018 and 2/24/2018 on Applications Submitted before 2/18/2018

In Progress:	89
Incomplete -> In Progress	79
Exception -> In Progress	10
Incomplete:	105
In Progress -> Incomplete	105
Denied:	118
In Progress -> Denied	20
Incomplete -> Denied	98
Exception:	24
In Progress -> Exception	24
Approved:	89
In Progress -> Approved	75
Incomplete -> Approved	14
Active:	292
In Progress -> Active	33
Incomplete -> Active	3
Approved -> Active	256
Active with a Recertify or COCA:	10
Active -> Active with a Recertify or COCA	10
Closed:	3
Active -> Closed	2
Active with a Recertify or COCA -> Closed	1

### Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/24/2018

Total Submitted: *	14,980
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#### Of All Applications, Status as of 2/24/2018 is:

In Progress:	2,171
Incomplete:	597
Expired:	9
Denied:	4,242
Exception:	112
Approved:	413
Active:	7,272
Active with a Recertify or COCA:	38
Closed:	37
Transfer for Data Cleanup: **	89

#### Of Applications with Approved or Active Status as of 2/24/2018, Selected Programs are:

SENIOR CITIZEN'S DISC:	62
SENIOR CITIZEN'S DISC + LONG STD PA:	70
SENIOR CITIZEN'S DISC + STD PA:	159
TAP:	6,723
TYPICAL STD BILL + LONG STD PA:	498
WRBCC:	211

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

\*\* In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 7/1/2017 through 11/4/17

Account Balance at time of Approval	Income Relative to FPL			
		above 50%	above 100% and less than or equal to 150%	above 150%
	less than or equal to 50%	less than or equal to 100%	less than or equal to 150%	above 150%
less than or equal to \$0	18	72	6	0
more than \$0 but less than or equal to \$50	11	45	5	0
more than \$50 but less than or equal to \$100	34	85	15	0
more than \$100 but less than or equal to \$250	69	93	13	0
more than \$250 but less than or equal to \$500	91	101	14	0
more than \$500 but less than or equal to \$1,000	94	125	34	0
more than \$1,000 but less than or equal to \$2,500	140	274	61	3
more than \$2,500 but less than or equal to \$5,000	113	262	50	1
more than \$5,000 but less than or equal to \$10,000	73	208	30	1
more than \$10,000 but less than or equal to \$20,000	31	99	16	0
more than \$20,000	12	18	3	0
TAP Total				2,320

### Other Approvals - 7/1/2017 through 11/4/17

Program	Count
Long Standard Payment Agreement	29
Senior Citizen Discount	2
WRBCC	14
<b>Other Approvals Total</b>	<b>45</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 10/29/17 through 11/4/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	0	1	3	0
more than \$0 but less than or equal to \$50	0	1	0	0
more than \$50 but less than or equal to \$100	1	4	1	0
more than \$100 but less than or equal to \$250	1	3	3	0
more than \$250 but less than or equal to \$500	3	9	7	0
more than \$500 but less than or equal to \$1,000	3	7	5	0
more than \$1,000 but less than or equal to \$2,500	5	6	9	1
more than \$2,500 but less than or equal to \$5,000	2	10	4	0
more than \$5,000 but less than or equal to \$10,000	2	4	5	0
more than \$10,000 but less than or equal to \$20,000	2	7	3	0
more than \$20,000	1	1	0	0
TAP Total				114

### Other Approvals - 10/29/17 through 11/4/17

Program	Count
Long Standard Payment Agreement	10
Senior Citizen Discount	1
WRBCC	3
<b>Other Approvals Total</b>	<b>14</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 7/1/2017 through 11/18/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	23	77	8	0
more than \$0 but less than or equal to \$50	15	56	8	0
more than \$50 but less than or equal to \$100	37	106	19	0
more than \$100 but less than or equal to \$250	75	105	31	0
more than \$250 but less than or equal to \$500	101	131	32	0
more than \$500 but less than or equal to \$1,000	108	148	53	2
more than \$1,000 but less than or equal to \$2,500	157	313	101	4
more than \$2,500 but less than or equal to \$5,000	125	293	67	2
more than \$5,000 but less than or equal to \$10,000	79	233	42	2
more than \$10,000 but less than or equal to \$20,000	34	111	21	0
more than \$20,000	13	20	5	0
TAP Total				2,757

### Other Approvals - 7/1/2017 through 11/18/17

Program	Count
Long Standard Payment Agreement	67
Senior Citizen Discount	6
WRBCC	47
<b>Other Approvals Total</b>	<b>120</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 11/12/17 through 11/18/17

	Income Relative to FPL			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval				
less than or equal to \$0	1	2	1	0
more than \$0 but less than or equal to \$50	0	6	2	0
more than \$50 but less than or equal to \$100	2	10	2	0
more than \$100 but less than or equal to \$250	3	4	12	0
more than \$250 but less than or equal to \$500	2	14	9	0
more than \$500 but less than or equal to \$1,000	4	12	4	0
more than \$1,000 but less than or equal to \$2,500	5	12	16	0
more than \$2,500 but less than or equal to \$5,000	3	9	8	0
more than \$5,000 but less than or equal to \$10,000	1	9	6	1
more than \$10,000 but less than or equal to \$20,000	0	3	0	0
more than \$20,000	0	1	0	0
TAP Total				164

### Other Approvals - 11/12/17 through 11/18/17

Program	Count
Long Standard Payment Agreement	11
Senior Citizen Discount	4
WRBCC	21
<b>Other Approvals Total</b>	<b>36</b>



## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 7/1/2017 through 11/25/17

Account Balance at time of Approval	Income Relative to FPL			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	24	79	8	0
more than \$0 but less than or equal to \$50	15	57	8	0
more than \$50 but less than or equal to \$100	37	108	22	0
more than \$100 but less than or equal to \$250	75	107	32	0
more than \$250 but less than or equal to \$500	103	136	35	0
more than \$500 but less than or equal to \$1,000	110	154	56	2
more than \$1,000 but less than or equal to \$2,500	160	320	105	4
more than \$2,500 but less than or equal to \$5,000	126	304	70	2
more than \$5,000 but less than or equal to \$10,000	84	235	46	2
more than \$10,000 but less than or equal to \$20,000	36	114	22	0
more than \$20,000	14	20	6	0
<b>TAP Total</b>				<b>2,838</b>

### Other Approvals - 7/1/2017 through 11/25/17

Program	Count
Long Standard Payment Agreement	71
Senior Citizen Discount	8
WRBCC	50
<b>Other Approvals Total</b>	<b>129</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 11/19/17 through 11/25/17

Account Balance at time of Approval	Income Relative to FPL			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	2	2	0	0
more than \$0 but less than or equal to \$50	0	1	0	0
more than \$50 but less than or equal to \$100	0	2	4	0
more than \$100 but less than or equal to \$250	0	2	2	0
more than \$250 but less than or equal to \$500	2	7	3	0
more than \$500 but less than or equal to \$1,000	2	7	3	0
more than \$1,000 but less than or equal to \$2,500	3	11	8	0
more than \$2,500 but less than or equal to \$5,000	2	12	3	0
more than \$5,000 but less than or equal to \$10,000	6	4	4	0
more than \$10,000 but less than or equal to \$20,000	2	4	1	0
more than \$20,000	1	0	2	0
<b>TAP Total</b>				<b>102</b>

### Other Approvals - 11/19/17 through 11/25/17

Program	Count
Long Standard Payment Agreement	6
Senior Citizen Discount	2
WRBCC	6
<b>Other Approvals Total</b>	<b>14</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 7/1/2017 through 12/16/2017

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	25	97	21	0
more than \$0 but less than or equal to \$50	20	77	14	0
more than \$50 but less than or equal to \$100	43	131	40	0
more than \$100 but less than or equal to \$250	90	139	56	1
more than \$250 but less than or equal to \$500	117	162	91	1
more than \$500 but less than or equal to \$1,000	143	220	131	7
more than \$1,000 but less than or equal to \$2,500	191	422	211	11
more than \$2,500 but less than or equal to \$5,000	144	400	166	10
more than \$5,000 but less than or equal to \$10,000	113	335	120	6
more than \$10,000 but less than or equal to \$20,000	47	155	49	1
more than \$20,000	18	30	10	1
<b>Total</b>				<b>4,066</b>

### Other Approvals - 7/1/2017 through 12/16/2017

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	23
TYPICAL STD BILL + STD PA	132
SENIOR CITIZEN'S DISC	18
TYPICAL STD BILL + LONG STD PA	210
WRBCC	134
<b>Total</b>	<b>561</b>

## TAP Approvals by Percent of FPL and Arrears Report

**TAP Approvals - 12/10/2017 through 12/16/2017**

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	8	3	0
more than \$0 but less than or equal to \$50	2	10	1	0
more than \$50 but less than or equal to \$100	2	8	11	0
more than \$100 but less than or equal to \$250	7	18	12	1
more than \$250 but less than or equal to \$500	5	11	23	0
more than \$500 but less than or equal to \$1,000	11	29	28	0
more than \$1,000 but less than or equal to \$2,500	11	51	56	4
more than \$2,500 but less than or equal to \$5,000	4	41	43	3
more than \$5,000 but less than or equal to \$10,000	16	45	31	1
more than \$10,000 but less than or equal to \$20,000	5	17	8	0
more than \$20,000	1	5	2	1
			<b>Total</b>	<b>536</b>

**Other Approvals - 12/10/2017 through 12/16/2017**

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	7
SENIOR CITIZEN'S DISC	3
SENIOR CITIZEN'S DISC + STD PA	15
TYPICAL STD BILL + LONG STD PA	62
WRBCC	39
<b>Total</b>	<b>126</b>

## TAP Approvals by Percent of FPL and Arrears Report

**TAP Approvals - 7/1/2017 through 1/6/2018**

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	27	107	29	0
more than \$0 but less than or equal to \$50	20	79	19	0
more than \$50 but less than or equal to \$100	47	146	56	0
more than \$100 but less than or equal to \$250	94	161	75	1
more than \$250 but less than or equal to \$500	125	186	125	2
more than \$500 but less than or equal to \$1,000	166	264	171	9
more than \$1,000 but less than or equal to \$2,500	208	485	279	17
more than \$2,500 but less than or equal to \$5,000	159	456	209	15
more than \$5,000 but less than or equal to \$10,000	133	382	153	9
more than \$10,000 but less than or equal to \$20,000	57	171	67	1
more than \$20,000	18	35	11	2
			<b>Total</b>	<b>4776</b>

**Other Approvals - 7/1/2017 through 1/6/2018**

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	36
SENIOR CITIZEN'S DISC	32
SENIOR CITIZEN'S DISC + STD PA	64
TYPICAL STD BILL + LONG STD PA	291
WRBCC	157
<b>Total</b>	<b>580</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 12/31/2017 through 1/6/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	0	2	1	0
more than \$0 but less than or equal to \$50	0	1	1	0
more than \$50 but less than or equal to \$100	2	5	6	0
more than \$100 but less than or equal to \$250	1	7	4	0
more than \$250 but less than or equal to \$500	4	7	12	0
more than \$500 but less than or equal to \$1,000	8	9	11	1
more than \$1,000 but less than or equal to \$2,500	3	15	12	1
more than \$2,500 but less than or equal to \$5,000	2	9	10	1
more than \$5,000 but less than or equal to \$10,000	6	12	4	1
more than \$10,000 but less than or equal to \$20,000	1	3	2	0
more than \$20,000	0	1	1	0
<b>Total</b>				<b>166</b>

### Other Approvals - 12/31/2017 through 1/6/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	1
SENIOR CITIZEN'S DISC	1
SENIOR CITIZEN'S DISC + STD PA	3
TYPICAL STD BILL + LONG STD PA	18
WRBCC	5
<b>Total</b>	<b>28</b>

## TAP Approvals by Percent of FPL and Arrears Report

**TAP Approvals - 7/1/2017 through 1/13/2018**

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	28	115	34	0
more than \$0 but less than or equal to \$50	20	88	21	0
more than \$50 but less than or equal to \$100	48	161	65	0
more than \$100 but less than or equal to \$250	98	175	85	1
more than \$250 but less than or equal to \$500	128	199	139	2
more than \$500 but less than or equal to \$1,000	179	287	188	10
more than \$1,000 but less than or equal to \$2,500	222	514	312	17
more than \$2,500 but less than or equal to \$5,000	164	481	232	16
more than \$5,000 but less than or equal to \$10,000	137	396	166	11
more than \$10,000 but less than or equal to \$20,000	62	188	76	1
more than \$20,000	20	39	15	2
			<b>Total</b>	<b>5142</b>

**Other Approvals - 7/1/2017 through 1/13/2018**

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	45
SENIOR CITIZEN'S DISC	37
SENIOR CITIZEN'S DISC + STD PA	89
TYPICAL STD BILL + LONG STD PA	344
WRBCC	167
<b>Total</b>	<b>682</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 1/7/2018 through 1/13/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	8	5	0
more than \$0 but less than or equal to \$50	0	9	2	0
more than \$50 but less than or equal to \$100	1	15	9	0
more than \$100 but less than or equal to \$250	4	14	10	0
more than \$250 but less than or equal to \$500	3	13	14	0
more than \$500 but less than or equal to \$1,000	13	23	17	1
more than \$1,000 but less than or equal to \$2,500	14	29	33	0
more than \$2,500 but less than or equal to \$5,000	5	25	23	1
more than \$5,000 but less than or equal to \$10,000	4	14	13	2
more than \$10,000 but less than or equal to \$20,000	5	17	9	0
more than \$20,000	2	4	4	0
			<b>Total</b>	<b>366</b>

### Other Approvals - 1/7/2018 through 1/13/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	9
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	25
TYPICAL STD BILL + LONG STD PA	53
WRBCC	10
<b>Total</b>	<b>102</b>



## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/20/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	28	128	36	0
more than \$0 but less than or equal to \$50	20	91	23	0
more than \$50 but less than or equal to \$100	50	166	74	0
more than \$100 but less than or equal to \$250	102	185	95	1
more than \$250 but less than or equal to \$500	134	207	146	2
more than \$500 but less than or equal to \$1,000	190	304	203	12
more than \$1,000 but less than or equal to \$2,500	233	535	333	18
more than \$2,500 but less than or equal to \$5,000	174	498	250	18
more than \$5,000 but less than or equal to \$10,000	144	417	177	13
more than \$10,000 but less than or equal to \$20,000	66	195	83	1
more than \$20,000	21	42	17	2
<b>Totals</b>	<b>1,162</b>	<b>2,768</b>	<b>1,437</b>	<b>67</b>
				<b>Cumulative Total</b>
				<b>5,434</b>

Other Approvals - 7/1/2017 through 1/20/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	54
SENIOR CITIZEN'S DISC	40
SENIOR CITIZEN'S DISC + STD PA	103
TYPICAL STD BILL + LONG STD PA	381
WRBCC	174
<b>Total</b>	<b>752</b>

## TAP Approvals by Percent of FPL and Arrears Report

**TAP Approvals - 1/14/2018 through 1/20/2018**

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	0	13	2	0
more than \$0 but less than or equal to \$50	0	3	2	0
more than \$50 but less than or equal to \$100	2	5	9	0
more than \$100 but less than or equal to \$250	4	10	10	0
more than \$250 but less than or equal to \$500	6	8	7	0
more than \$500 but less than or equal to \$1,000	11	17	15	2
more than \$1,000 but less than or equal to \$2,500	11	21	21	1
more than \$2,500 but less than or equal to \$5,000	10	17	18	2
more than \$5,000 but less than or equal to \$10,000	7	21	11	2
more than \$10,000 but less than or equal to \$20,000	4	7	7	0
more than \$20,000	1	3	2	0
		<b>Total</b>		<b>292</b>

**Other Approvals - 1/14/2018 through 1/20/2018**

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	9
SENIOR CITIZEN'S DISC	3
SENIOR CITIZEN'S DISC + STD PA	14
TYPICAL STD BILL + LONG STD PA	37
WRBCC	7
<b>Total</b>	<b>70</b>

# TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/27/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	31	138	38	0
more than \$0 but less than or equal to \$50	20	95	28	0
more than \$50 but less than or equal to \$100	58	188	79	0
more than \$100 but less than or equal to \$250	107	204	104	1
more than \$250 but less than or equal to \$500	142	226	168	3
more than \$500 but less than or equal to \$1,000	202	325	224	13
more than \$1,000 but less than or equal to \$2,500	245	575	355	21
more than \$2,500 but less than or equal to \$5,000	185	522	278	19
more than \$5,000 but less than or equal to \$10,000	151	448	190	14
more than \$10,000 but less than or equal to \$20,000	70	212	90	1
more than \$20,000	23	42	20	2
<b>Totals</b>	<b>1,234</b>	<b>2,975</b>	<b>1,574</b>	<b>74</b>
			<i>Cumulative Total</i>	<b>5,857</b>

## Other Approvals - 7/1/2017 through 1/27/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	58
SENIOR CITIZEN'S DISC	45
SENIOR CITIZEN'S DISC + STD PA	127
TYPICAL STD BILL + LONG STD PA	427
<b>WRBCC</b>	<b>181</b>
<b>Total</b>	<b>838</b>

# TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/21/2018 through 1/27/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	3	10	2	0
more than \$0 but less than or equal to \$50	0	5	5	0
more than \$50 but less than or equal to \$100	8	22	5	0
more than \$100 but less than or equal to \$250	5	19	9	0
more than \$250 but less than or equal to \$500	8	19	22	1
more than \$500 but less than or equal to \$1,000	12	21	21	1
more than \$1,000 but less than or equal to \$2,500	12	40	22	3
more than \$2,500 but less than or equal to \$5,000	11	24	28	1
more than \$5,000 but less than or equal to \$10,000	7	31	13	1
more than \$10,000 but less than or equal to \$20,000	4	17	7	0
more than \$20,000	2	0	3	0
<b>Totals</b>	<b>72</b>	<b>208</b>	<b>137</b>	<b>7</b>
<b>Cumulative Total</b>				<b>424</b>

## Other Approvals - 1/21/2018 through 1/27/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	4
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	24
TYPICAL STD BILL + LONG STD PA	46
<b>WRBCC</b>	<b>7</b>
<b>Total</b>	<b>86</b>

## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/3/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	32	145	41	0
more than \$0 but less than or equal to \$50	25	99	28	0
more than \$50 but less than or equal to \$100	63	196	80	0
more than \$100 but less than or equal to \$250	110	213	110	1
more than \$250 but less than or equal to \$500	147	244	182	3
more than \$500 but less than or equal to \$1,000	211	351	241	15
more than \$1,000 but less than or equal to \$2,500	259	605	391	23
more than \$2,500 but less than or equal to \$5,000	198	548	301	19
more than \$5,000 but less than or equal to \$10,000	158	472	208	16
more than \$10,000 but less than or equal to \$20,000	71	216	94	1
more than \$20,000	24	45	20	2
<b>Totals</b>	<b>1,298</b>	<b>3,134</b>	<b>1,696</b>	<b>80</b>
			<i>Cumulative Total</i>	<b>6,208</b>

Other Approvals - 7/1/2017 through 2/3/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	63
SENIOR CITIZEN'S DISC	50
SENIOR CITIZEN'S DISC + STD PA	138
TYPICAL STD BILL + LONG STD PA	457
WRBCC	196
TAP INCOME	3
<b>Total</b>	<b>907</b>

## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/28/2018 through 2/3/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	7	3	0
more than \$0 but less than or equal to \$50	5	4	0	0
more than \$50 but less than or equal to \$100	5	8	1	0
more than \$100 but less than or equal to \$250	3	9	6	0
more than \$250 but less than or equal to \$500	5	18	14	0
more than \$500 but less than or equal to \$1,000	9	26	17	2
more than \$1,000 but less than or equal to \$2,500	14	30	36	2
more than \$2,500 but less than or equal to \$5,000	13	26	23	0
more than \$5,000 but less than or equal to \$10,000	7	24	18	2
more than \$10,000 but less than or equal to \$20,000	1	4	4	0
more than \$20,000	1	3	0	0
<b>Totals</b>	<b>64</b>	<b>159</b>	<b>122</b>	<b>6</b>
<b>Cumulative Total</b>				<b>351</b>

Other Approvals - 1/28/2018 through 2/3/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	5
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	11
TYPICAL STD BILL + LONG STD PA	30
WRBCC	15
TAP INCOME	3
<b>Total</b>	<b>69</b>

## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/10/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	33	150	43	-
more than \$0 but less than or equal to \$50	25	101	29	-
more than \$50 but less than or equal to \$100	63	198	81	-
more than \$100 but less than or equal to \$250	111	225	112	1
more than \$250 but less than or equal to \$500	151	258	187	3
more than \$500 but less than or equal to \$1,000	216	361	244	15
more than \$1,000 but less than or equal to \$2,500	264	629	401	23
more than \$2,500 but less than or equal to \$5,000	203	570	308	20
more than \$5,000 but less than or equal to \$10,000	164	485	219	18
more than \$10,000 but less than or equal to \$20,000	74	223	97	1
more than \$20,000	25	49	21	2
<b>Totals</b>	<b>1,329</b>	<b>3,249</b>	<b>1,742</b>	<b>83</b>
			<i>Cumulative Total</i>	<i>6,403</i>

Other Approvals - 7/1/2017 through 2/10/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	63
SENIOR CITIZEN'S DISC	51
SENIOR CITIZEN'S DISC + STD PA	146
TYPICAL STD BILL + LONG STD PA	475
WRBCC	200
TAP INCOME	3
<b>Total</b>	<b>938</b>

## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 2/4/2018 through 2/10/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	1	5	2	-
more than \$0 but less than or equal to \$50	-	2	1	-
more than \$50 but less than or equal to \$100	-	2	1	-
more than \$100 but less than or equal to \$250	1	12	2	-
more than \$250 but less than or equal to \$500	4	14	5	-
more than \$500 but less than or equal to \$1,000	5	10	3	-
more than \$1,000 but less than or equal to \$2,500	5	24	10	-
more than \$2,500 but less than or equal to \$5,000	5	22	7	1
more than \$5,000 but less than or equal to \$10,000	6	13	11	2
more than \$10,000 but less than or equal to \$20,000	3	7	3	-
more than \$20,000	1	4	1	-
<b>Totals</b>	<b>31</b>	<b>115</b>	<b>46</b>	<b>3</b>
			<i>Cumulative Total</i>	<i>195</i>

Other Approvals - 2/4/2018 through 2/10/2018

Program	Count
SENIOR CITIZEN'S DISC	1
SENIOR CITIZEN'S DISC + STD PA	8
TYPICAL STD BILL + LONG STD PA	18
WRBCC	4
<b>Total</b>	<b>31</b>



## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 7/1/2017 through 2/17/2018

Account Balance at Time of Approval	Less Than or Equal To 50%	Income Relative to Federal Poverty Level		
		Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	35	156	45	-
more than \$0 but less than or equal to \$50	28	104	29	-
more than \$50 but less than or equal to \$100	67	207	84	-
more than \$100 but less than or equal to \$250	114	232	120	1
more than \$250 but less than or equal to \$500	154	267	192	3
more than \$500 but less than or equal to \$1,000	224	376	250	16
more than \$1,000 but less than or equal to \$2,500	273	660	416	24
more than \$2,500 but less than or equal to \$5,000	210	583	326	22
more than \$5,000 but less than or equal to \$10,000	171	508	225	19
more than \$10,000 but less than or equal to \$20,000	79	232	101	1
more than \$20,000	28	50	24	2
<b>Totals</b>	<b>1,383</b>	<b>3,375</b>	<b>1,812</b>	<b>88</b>
<b>Cumulative Total</b>				<b>6,658</b>

### Other Approvals - 7/1/2017 through 2/17/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	64
SENIOR CITIZEN'S DISC	62
SENIOR CITIZEN'S DISC + STD PA	158
TYPICAL STD BILL + LONG STD PA	491
WRBCC	208
<b>Total</b>	<b>986</b>

## TAP Approvals by Percent of FPL and Arrears Report

### TAP Approvals - 2/11/2018 through 2/17/2018

Account Balance at Time of Approval	Less Than or Equal To 50%	Income Relative to Federal Poverty Level		
		Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	2	6	2	-
more than \$0 but less than or equal to \$50	3	3	-	-
more than \$50 but less than or equal to \$100	3	9	3	-
more than \$100 but less than or equal to \$250	3	7	8	-
more than \$250 but less than or equal to \$500	3	9	5	-
more than \$500 but less than or equal to \$1,000	8	15	6	1
more than \$1,000 but less than or equal to \$2,500	9	31	14	1
more than \$2,500 but less than or equal to \$5,000	7	13	17	2
more than \$5,000 but less than or equal to \$10,000	7	23	6	1
more than \$10,000 but less than or equal to \$20,000	5	9	4	-
more than \$20,000	3	1	3	-
<b>Totals</b>	<b>53</b>	<b>126</b>	<b>68</b>	<b>5</b>
<b>Cumulative Total</b>				<b>252</b>

### Other Approvals - 2/11/2018 through 2/17/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	1
SENIOR CITIZEN'S DISC	11
SENIOR CITIZEN'S DISC + STD PA	12
TYPICAL STD BILL + LONG STD PA	16
WRBCC	8
<b>Total</b>	<b>48</b>

## TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/24/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	36	158	45	0
more than \$0 but less than or equal to \$50	28	104	32	0
more than \$50 but less than or equal to \$100	67	212	87	0
more than \$100 but less than or equal to \$250	115	236	121	1
more than \$250 but less than or equal to \$500	156	273	196	3
more than \$500 but less than or equal to \$1,000	228	380	253	16
more than \$1,000 but less than or equal to \$2,500	277	673	421	24
more than \$2,500 but less than or equal to \$5,000	211	595	328	22
more than \$5,000 but less than or equal to \$10,000	172	524	226	19
more than \$10,000 but less than or equal to \$20,000	80	234	103	1
more than \$20,000	28	53	24	2
<b>Totals</b>	<b>1,398</b>	<b>3,442</b>	<b>1,836</b>	<b>88</b>
		<b>Total</b>	<b>6,764</b>	

Other Approvals - 7/1/2017 through 2/24/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	70
SENIOR CITIZEN'S DISC	62
SENIOR CITIZEN'S DISC + STD PA	159
TYPICAL STD BILL + LONG STD PA	498
WRBCC	211
<b>Total</b>	<b>1,000</b>

## TAP Approvals by Percent of FPL and Arrears Report

**TAP Approvals - 2/18/2018 through 2/24/2018**

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	2	0	0
more than \$0 but less than or equal to \$50	0	0	3	0
more than \$50 but less than or equal to \$100	1	5	3	0
more than \$100 but less than or equal to \$250	1	4	1	0
more than \$250 but less than or equal to \$500	2	6	4	0
more than \$500 but less than or equal to \$1,000	4	4	3	0
more than \$1,000 but less than or equal to \$2,500	4	13	6	0
more than \$2,500 but less than or equal to \$5,000	1	12	3	0
more than \$5,000 but less than or equal to \$10,000	1	16	1	0
more than \$10,000 but less than or equal to \$20,000	1	2	2	0
more than \$20,000	0	3	0	0
<b>Totals</b>	<b>16</b>	<b>67</b>	<b>26</b>	<b>0</b>
			<b>Cumulative Total</b>	<b>109</b>

**Other Approvals - 2/18/2018 through 2/24/2018**

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	6
SENIOR CITIZEN'S DISC + STD PA	1
TYPICAL STD BILL + LONG STD PA	7
WRBCC	3
<b>Total</b>	<b>17</b>