

EMPLOYMENT OPPORTUNITY

CITY OF PHILADELPHIA MANAGING DIRECTOR'S OFFICE OF EMERGENCY MANAGEMENT

TITLE: Health and Human Services Program Manager

SALARY: Not to Exceed \$67,000 USD/Year

EMPLOYMENT STATUS: This is a full time exempt (non-civil service) position that is grant funded.

I. GENERAL OVERVIEW

The Office of Emergency Management (OEM) works to mitigate, plan, and prepare for emergencies; educate the public about preparedness; coordinate emergency response and recovery efforts; and develop tools and identify resources to support the overall preparedness of the City of Philadelphia.

Candidates for this position should possess a strong desire to work in a team-oriented, fast-paced, professional public safety environment, and a willingness to serve the public in the sixth largest city in the nation. The successful candidate for this position will assist with the development, strategic planning, implementation, and evaluation of an integrated emergency management program to support preparedness, response, recovery, and mitigation efforts.

All OEM personnel must be City residents within six months of hire and are required to serve periodically in an on-call capacity on field response teams. OEM staff also periodically work during non-business hours for extended periods of time, as needed in a field environment, and during activations of Philadelphia's Emergency Operations Center (EOC).

This position reports to the Deputy Director for Planning.

II. TYPICAL EXAMPLES OF WORK

Under the direction of the Deputy Director for Planning, the Health & Human Services Program Manager is responsible for a range of preparedness activities including, but not limited to, the following:

- Developing comprehensive response plans for a variety of health and human services related issues.
- Manage 4-5 planners responsible for health and human services program areas and serve a liaison between planners and executive leadership.
- Developing and maintaining partnerships with a variety of stakeholders from local, state and federal government as well as community-based organizations, non-profit organizations and private entities.
- Identifying and collecting resource information and best practices related a variety of health and human services planning functions, including mass care, mass casualty, mass fatality, and interim and long term housing solutions.
- Writing and updating assigned elements of citywide emergency plans for meeting essential health and human services needs during the preparedness, response, recovery, and mitigation phases of emergency management.
- Conducting special projects.
- Performing other work as required.

III. REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES

- Strong interpersonal skills

- Ability to communicate effectively orally and in writing
- Ability to work as a team member
- Strong leadership and negotiation skills
- Ability to problem solve creatively
- Ability to interpret federal and state emergency management requirements and regulations
- Ability to manage multiple projects in a high pressure work environment
- Ability to complete projects on schedule
- Ability to coordinate diverse groups toward a common goal
- Ability to maintain effective working relationships and develop partnerships
- Proficiency with Microsoft Office software (Word, PowerPoint, Excel, Access)

IV. MINIMUM ACCEPTABLE EDUCATION AND EXPERIENCE

- Completion of a bachelor's degree from an accredited college in planning, management, public administration or a related field.
- Experience supervising staff and managing complex programs and tasks.
- Experience working within an emergency management field is preferred, but not required.
- Familiarity within the City of Philadelphia is preferred but not required.
- An equivalent combination of education and experience in a related field will be considered pending approval by OEM and the Personnel Department.

V. OTHER REQUIREMENTS

- Must be a Philadelphia resident within six months of appointment and maintain residency for the duration of tenure with the City of Philadelphia.
- Possession of a valid proper class motor vehicle operator's license issued by the Commonwealth of Pennsylvania within six months of appointment and during tenure of appointment with the City of Philadelphia.
- Successful completion of Federal Emergency Management Training (ICS 100, 200, 700, 800A, and 800B) within first month of appointment.
- Ability to physically perform the duties and to work in the environmental conditions required of this position.

V. APPLICATION INSTRUCTIONS

Interested candidates must submit a cover letter, resume, and writing sample (showing your ability to write a plan, policy or report-style document). Incomplete applications will not be considered. Materials should be directed to:

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